



Forward



Course Catalog

Misys Healthcare Annual Conference & Expo 2008

Focus

July 31 – August 2 • National Harbor, MD

Course Catalog

Misys Healthcare Annual Conference & Expo 2008

2008

Misys Tiger®	1
Misys PM™	3
Misys Vision®	4
Misys EMR®	6
Misys Query®	11
Misys Payerpath®	11
Misys Homecare™	12
Connected Communities	16
Personal & Professional Development.....	17
Technical	18
Clinician Recommended Sessions.....	21

Course Level Key



Beginner



Intermediate



Advanced



All Users

Misys Tiger

Revenue Cycle Management

- I Thursday, July 31 • 2:30-4:00
- I Friday, August 1 • 3:00-4:30
- I Saturday, August 2 • 3:30-5:00

Let's talk dollars and cents. In this session, you will learn the revenue cycle in your Misys Tiger system. We will concentrate on the following items:

- Differences between attaching receipts
- Uncovering the secrets of insurance aging
- Reports to run to calculate AR days
- Pre-billing reports to diminish phone calls

Are You Smarter than Misys Implementation Specialist Bo Webber?

- I Thursday, July 31 • 2:30-4:00
- I Saturday, August 2 • 8:30-10:00

Test your knowledge on various topics related to the Misys Tiger system in an effort to discover how well you really know what you use everyday. This session will cover many aspects of the Misys Tiger application including: reporting, parameters, scheduling, and master files to name a few. Test your knowledge in an interactive session designed to entertain as well as educate.

Resolving Credit Balances

- A Friday, August 1 • 10:30-11:30
- A Saturday, August 2 • 9:45-10:45

This session teaches Misys Tiger clients how to run the reports necessary to identify credit balances. This session will also include an introduction to the Refund module.

- Reviewing patient accounts
- Refunds versus reversals
- Posting corrections

Tools to Support Your Office

- B Friday, August 1 • 10:30-11:30

This introductory session demonstrates how to efficiently utilize the Misys Knowledge Base and Client Support website. We will introduce the necessary steps in evaluating and resolving issues encountered in Misys Tiger.

- Knowledge Base
- Application-based help tools
- Use of web call logging
- Documentation, self-service techniques

Misys Tiger Roundtable

- I Friday, August 1 • 10:30-12:00
- I Saturday, August 2 • 10:15-11:45

This session will provide networking opportunities with other Misys Tiger users and will allow you to discuss best practices and ideas on how to use your Misys Tiger system more efficiently.

Effectively Managing Your Accounts Receivable

- I Friday, August 1 • 1:15-2:15
- I Saturday, August 2 • 1:45-2:45

Discover the tools to help manage your office accounts receivable. Learn the reports and tools to help you control your accounts receivable.

- Aged accounts receivable report
- Follow-up using the Collection module
- Tracking past due accounts
- Aged outstanding claims report

Managing Referrals

- A Friday, August 1 • 1:15-2:45
- A Saturday, August 2 • 3:30-5:00

The process of tracking paper referrals can be time consuming and there are a number of features in Managed Care that you can set up specifically for your practice's needs. Learn how the Managed Care module can help you track referrals and verify patient eligibility within Misys Tiger.

What's New in Misys Tiger?

- B Friday, August 1 • 2:30-3:30
- B Saturday, August 2 • 11:00-12:00

Join us in this session to learn the new functionality added to Misys Tiger 9. Enhancements that will be covered in this session include:

- Smart scheduling
- Enhanced appointment user security
- Demand receipt

Misys Tiger (continued)

Analyzing Your Office Financials

- A** Friday, August 1 • 2:30-3:30
Saturday, August 2 • 3:00-4:00

This session showcases the reporting capabilities and benefits of the Misys Tiger Financial, Allowed and Expected Analysis reports. Users will be shown a combination of pre-built and custom-built financial analysis reports enabling them to make accurate financial decisions.

Utilizing the Procedure Fee File

- I** Friday, August 1 • 4:45-6:15
Saturday, August 2 • 1:45-3:15

Come learn and understand the Procedure Fee file activities and functions. This session will cover:

- Expected and allowed amounts
- Mult-level pricing
- RVU's
- Auto fee calculation
- Date sensitive redirect

Using Correspondence in Misys Tiger

- B** Friday, August 1 • 4:45-6:15

Learn how to create patient demographic forms, new patient letters, collection letters, patient labels and much more using Misys Tiger Correspondence and Microsoft Word.

- Creating forms, labels, and letters
- Merging data
- Creating output files
- Sharing documents

Maximizing Your System Utilization

- A** Friday, August 1 • 4:45-6:15

Learn how you can maximize your investment in Misys Tiger by expanding your operational efficiency. We will discuss a series of advanced features within Misys Tiger and encourage the audience to share techniques they use to resolve scenarios in their own business.

- Appointment Scheduler 9.0 enhancements
- Financial reporting techniques
- Small balance write-off workbook
- Output file manipulation
- Q & A session

What to Do if Your Misys Tiger System is Out of Balance?

- A** Saturday, August 2 • 8:30-9:30

In this session, you will learn which reports should balance, which ones should not, and why. Discover the tools and utilities available to keep your system in balance.

- Month-end balancing
- Open Item versus Balance Forward
- Utility programs

Maximizing Your Collections

- I** Saturday, August 2 • 8:30-10:00

The collection module is a great tool to help manage delinquent accounts. Use it in your office today and collect money tomorrow.

- Collection module setup
- Collection module usage

Patient Billing – More than the Basics

- I** Saturday, August 2 • 10:15-11:45

This session goes beyond simple monthly patient billing. Additional patient billing features will be covered including:

- Budget billing
- Event-driven billing
- Finance charges
- Billing surcharges

Transaction Posting Scenarios – How, What, & Why?

- I** Saturday, August 2 • 1:45-2:45

In the complex environment of a medical office, many different posting situations will arise. Come to this session and learn the how and why of these special posting scenarios.

- Bad debt and reinstatement of bad debt
- Prepayments
- Insurance recoupment
- Insurance interest payments
- Patient and insurance refunds

Misys PM

Analyzing Your Office Financials

A Friday, August 1 • 10:30-11:30

This session showcases the reporting capabilities and benefits of the Misys PM Financial, Allowed and Expected Analysis reports. Users will be shown a combination of pre-built and custom-built financial analysis reports enabling them to make accurate financial decisions.

Patient Billing – More than the Basics

I Friday, August 1 • 1:15-2:15
Saturday, August 2 • 10:15-11:15

This session goes beyond simple monthly patient billing. Additional patient billing features will be covered including:

- Budget billing
- Event-driven billing
- Finance charges
- Billing surcharges

Are You Smarter than Misys Implementation Specialist Bo Webber?

I Friday, August 1 • 1:15-2:45

Test your knowledge on various topics related to the Misys PM system in an effort to discover how well you really know what you use everyday. This session will cover many aspects of the application including: reporting, parameters, scheduling, and master files to name a few. Come test your knowledge in an interactive session designed to entertain as well as educate.

What To Do If Your Misys PM System Is Out of Balance?

A Friday, August 1 • 3:00-4:30

In this session, you will learn which reports should balance, which ones should not, and why. Discover the tools and utilities available to keep your system in balance.

- Month-end balancing
- Open Item versus Balance Forward
- Utility programs

Revenue Cycle Management

I Friday, August 1 • 4:45-6:15

Let's talk dollars and cents. In this session, you will learn the revenue cycle in your Misys PM system. We will concentrate on some of the following items:

- Differences between attaching receipts
- Uncovering the secrets of insurance aging
- Reports to run to calculate AR days
- Pre-billing reports to diminish phone calls

Resolving Credit Balances

I Saturday, August 2 • 8:30-10:00

This session will cover how to run the reports necessary to identify credit balances in Misys PM. This course will also give an introduction to the Refund module.

- Reviewing patient accounts
- Refunds versus reversals
- Posting corrections

Transaction Posting Scenarios – How, What & Why?

I Saturday, August 2 • 1:45-2:45

In the complex environment of a medical office, many different posting situations will arise. This session will cover the how and why of these special posting scenarios.

- Bad debt and reinstatement of bad debt
- Prepayments
- Insurance recoupment
- Insurance interest payments
- Patient and insurance refunds

Effectively Managing Your Accounts Receivable

I Saturday, August 2 • 3:00-4:00

Discover the tools to help manage your office accounts receivable. Learn the reports and tools to help you control your accounts receivable.

- Aged accounts receivable report
- Follow-up using the collection module
- Tracking past due accounts
- Aged outstanding claims report

Misys Vision

Master Files – Provider Numbers

A Friday, August 1 • 10:30-11:30

With all the regulatory changes affecting ID numbers on claims (NPI numbers, provider numbers, taxonomy codes, etc.), it can be confusing to keep up with the various provider numbers in Misys Vision. This session will review the related master files and will include discussion of different approaches for maintaining these files in Misys Vision.

Security & Login Setup Refresher

A Friday, August 1 • 10:30-11:30

Has it been some time since you did any significant changes to your Misys Vision security and login setup? Are you finding it difficult to update users when changes are needed? This session will review the tasks involved in maintaining user setup in GUI, with emphasis on recommended organization of roles and users.

What's New in Misys Vision 9.1?

B Friday, August 1 • 10:30-11:30
Saturday, August 2 • 3:30-4:30

This session offers a preview of the new features that will be available in the Misys Vision GUI 9.1 release. The session is designed as a high-level overview of the new features and functionality.

Master File Re-Engineering

A Friday, August 1 • 1:15-2:45
Saturday, August 2 • 8:30-10:00

This session will cover a process that existing clients can follow to analyze their current master file design. After attending this session, clients can develop a plan for restructuring their master files in order to better meet their business needs while streamlining their file maintenance process.

- Analysis of current master file structure/design — identifying specific “points of pain”
- Developing the re-engineering plan
- Implementing the plan

Understanding UB92/UB04 – Setup & Processing

I Friday, August 1 • 1:15-2:45
Saturday, August 2 • 10:15-11:45

This session will review application set up for successfully creating UB92/UB04 claims electronically and on paper.

- Master file settings for technical claims
- Charge entry
- Electronic claims
- Paper claims

Misys Vision Roundtable

ALL Friday, August 1 • 1:15-2:45
Saturday, August 2 • 1:45-3:15

The Misys Vision team is re-introducing the Misys Vision Roundtable session this year. The topics have been selected based on feedback from our clients. This session will provide networking opportunities with other Misys Vision users and will allow you to interact and discuss best practices, with ideas on how to use your Misys Vision system more efficiently. This year's topics will include:

- Misys Payerpath workflow
- Responsible Collections module usage
- Statement processing
- Maximizing A/R and cash flow controls

Standard Financial Reporting

B Friday, August 1 • 3:00-4:30
Saturday, August 2 • 10:15-11:45

This presentation offers guidance on using the Misys Vision standard application reports. Session includes recommendations for reports that should be generated on a daily/weekly/monthly basis.

- Management reports
- Transaction auditing reports
- Master file reports
- Process reports (refunds & small balance)

Misys Vision (continued)

Insurance Follow Up from a Client's Perspective

ALL

Friday, August 1 • 3:00-4:30
Saturday, August 2 • 1:45-3:15

Have you wondered how other Misys Vision clients are using the Insurance Follow Up module? If so, join us as one of our Misys Vision clients shares their experience and recommendations for this module.

Transitioning from Misys Vision Character Base to GUI

I

Friday, August 1 • 3:00-4:30

If your organization is considering moving users to Misys Vision GUI, this session is for you. We will be offering an overview of Misys Vision GUI, training recommendations, as well as creative tips for moving users from the character-based application to the GUI application.

Master Files – What You Might Have Forgotten

I

Friday, August 1 • 4:45-6:15
Saturday, August 2 • 10:15-11:45

Now is the time to revisit the master files you learned about in master file training! This session will cover those Misys Vision master files that you may have overlooked during implementation. Examples include:

- Procedure notes
- Attaching modifiers
- Reimbursement tables
- Insurance instructions
- Diagnosis keywords
- DME billing

Misys Vision/Misys Payerpath: How Misys PayerPath Brought Me Paperless

ALL

Friday, August 1 • 4:45-6:15
Saturday, August 2 • 3:30-5:00

Do you wish for a paperless business office? Do you dream of the options for all the extra space? Turn this into a reality today with Misys Payerpath. In this session you will hear directly from a Misys Vision client how the implementation of Misys Payerpath made them paperless.

Troubleshooting in Misys Vision

A

Friday, August 1 • 4:45-6:15
Saturday, August 2 • 3:30-5:00

This session reviews troubleshooting techniques and applies these techniques to specific modules in the Misys Vision application.

- Statements
- Application errors
- Charge entry
- And more!

Developing a Misys Vision Training Program

I

Saturday, August 2 • 8:30-10:00

Where does Misys Vision application training fit into your organization? Do you have a team of 10 trainers or one person who trains when she isn't posting charges? Did you go live on Vision five years ago or last week? No matter how you answered these questions, this session will have something in it for you. This will be a very interactive and informative forum. Below is a list of some of the exciting topics you can expect in this session:

- New hire training program development
- Continuing education
- Reminder training
- Identifying training needs
- Keeping track of who and what has been trained
- Alternatives to classroom training

Misys Vision/Misys Payerpath Best Practices for Claims Management in Your Practice

B

Saturday, August 2 • 8:30-10:00

This class will provide an overview of the process that a physician's billing staff may follow when incorporating the Misys Payerpath Claims Management tool into the Misys Vision practice. In this class we will cover the following:

- Misys Vision/Misys Payerpath workflow process
- Balancing your claims
- Reviewing your payer reports

Misys Vision (continued)

Misys EMR Roundtable for Misys Vision Clients

I Saturday, August 2 • 1:45-3:15

This session will provide networking opportunities with other Misys EMR users and will allow you to discuss best practices and ideas on how to use your Misys EMR system more efficiently.

Misys Vision MTS to Misys Payerpath: Creating a Successful Migration

I Saturday, August 2 • 1:45-2:45

This course is meant review what needs to be done to insure a successful migration from Misys Vision MTS to Misys Payerpath. Discussion to include:

- Misys Payerpath migration checklist
- Masterfile checklist
- Rolling up subaccounts
- File testing
- Subaccount/location set up

Misys Vision & Misys Payerpath: Life of a Fast Claim

I Saturday, August 2 • 3:30-5:00

This session will track the life of a claim from the initial creation of an appointment through to the final response back from a payer using Misys Vision and the Misys Payerpath Claims Management system.

- Appointment
- Charge entry
- Claim output file
- Transmission of claim
- View claim in Misys Payerpath
- View upload detail report
- View payer response

Misys EMR

Tools to Support Your Office

B Friday, August 1 • 10:30-11:30

This introductory-level session demonstrates how to efficiently utilize the Misys Healthcare Knowledge Base and Client Support website. This session introduces the necessary steps in evaluating and resolving issues encountered in Misys EMR.

- Knowledge Base
- Application-based help tools
- Use of web call logging

The Medication Module – Let It Work for You!

B Friday, August 1 • 10:30-11:30

Are you using the Medication module solely as prescription writer? If you would like to take your Medication module to the next level, this is the session for you.

- Tracking your prescriptions with e-Rx
- Setup and usage of the Auto Discontinue feature
- Refilling and discontinuing multiple medications with a single click
- Utilizing the Provider Desk Reference online

E&M Coding Assistant – Let Misys EMR Code for You!

A Friday, August 1 • 10:30-12:00

Not sure if you are charging the proper codes? This session focuses on the use of Misys EMR Coding Assistant and how to evaluate chart notes using the CMS Evaluation and Management guidelines.

- Terminology and concepts of E&M Coding Assistant
- Mapping your templates using the E&M guidelines
- Identify parameters and setup
- Maximizing office visit documentation

The Building Blocks of Misys EMR Templates*

B Friday, August 1 • 10:30-12:00

Let's start at the beginning and understand the basics of Misys EMR templates.

- Template import/export
- Misys pre-built templates
- Glossaries, items, and groups

* Please note, this is course **one** in a three part track.

Misys EMR (continued)

Misys EMR Roundtable

I Friday, August 1 • 10:30-12:00
Saturday, August 2 • 8:30-10:00

This session will provide networking opportunities with other Misys EMR users and will allow you to discuss best practices and ideas on how to use your Misys EMR system more efficiently.

Medical Diagrams & Your Patient's Chart Note

I Friday, August 1 • 1:15-2:15
Saturday, August 2 • 3:00-4:00

The medical diagrams module enables you to add a diagram to a chart note and use tools to document specific areas of a patient's treatment or complaints.

- Creating a personal library of medical diagrams
- Importing images and diagrams from the Internet or other media sources
- Using your own forms utilizing medical diagrams

Continuity of Care Record – Importing & Exporting

B Friday, August 1 • 1:15-2:15
Saturday, August 2 • 11:00-12:00

Lee Ann Lavender from Texas Orthopedic Sports will discuss how their practice uses Continuity of Care Record (CCR). She will discuss how they have incorporated CCR into their practice to create flexible patient documents containing core health information. You can learn how to incorporate CCR in your practice.

10 Considerations for Successful EMR Implementation

B Friday, August 1 • 1:15-2:45

A successful EMR implementation is more than just selecting the Misys EMR application and scheduling training. Practices that plan to implement the EMR application will benefit from this session. This session will provide you with the 10 phases of EMR implementation, which include items like the following:

- Achieving office buy-in
- Analysis
- Managing change
- Selection & procurement
- Go-live
- Post implementation

Modifying Existing Templates*

I Friday, August 1 • 1:15-2:45

This session give you the tools needed to maintain, update, and change your current templates. This course requires basic knowledge of templates.

- Adding, editing, inactivating, and deleting items
- “Save As” versus “Unprotect”
- Previous functionality
- Setting Group Normals
- H, D, and PB glossaries

* Please note, this is course **two** in a three part track.

The Task Queue & What It Can Do For You

A Friday, August 1 • 2:30-3:30
Saturday, August 2 • 1:45-2:45

Learn the many uses of the task queue. This session will cover the many uses of the task queue such as: intake forms, electronic prescriptions, test results, and other information received through an inbound interface. Also learn the common errors received and how to correct them.

- Electronic prescriptions
- Test results
- Common errors in the task queue

I've Got Results. Now What?

I Friday, August 1 • 2:30-3:30
Saturday, August 2 • 1:45-2:45

This session will provide an overview of how to route and resolve test results in Misys EMR using Orders Management with and without the Task Queue. These are just some of the items we will cover:

- Test result and notification templates
- Results with Task Queue
- Physician sign-off workflow
- Order reconciliation
- Placing orders when reviewing results

Interfaces 101

B Friday, August 1 • 2:30-3:30

This session is designed to provide an overview of the Misys interface offerings and the implementation processes around those interfaces.

Misys EMR (continued)

Creating One-Click Templates*

A Friday, August 1 • 2:30-4:30

Learn how to create and utilize one-click templates. This session will teach you how to save time in chart note entry by documenting your note with one easy click. This course requires basic knowledge of templates.

- Identifying the Misys pre-built one-click templates
- Learn how to create your own one-click templates

* Please note, this is course **three** in a three part track.

Love at First Result

A Friday, August 1 • 3:00-4:30

A Misys EMR customer will share their experience with a lab interface they utilize for both their own lab and their reference lab. See the process in real-time from order entry, through result receipt, and finally order tracking. They will share the tools they utilize to ensure all orders are accounted for in a timely basis. Hear how they implemented EMR with unanimous admiration from all of their providers!

Using Voice Recognition with Misys EMR Chart Note Entry

I Friday, August 1 • 3:00-4:30

A Misys EMR customer will share their experience utilizing Dragon Naturally Speaking in Chart Note Entry. Dr. Steven Tai of Heritage Medical will show you the process in real-time. He will share the tools he utilizes to create a chart note. Hear how they implemented this feature for all of their providers.

Misys EMR & ePrescribing

I Friday, August 1 • 3:45-4:45
Saturday, August 2 • 3:00-4:00

During this session, Dr. Daniel Berg will work with you to learn how to use ePrescribing within Misys EMR. He will focus on the following:

- Benefits of ePrescribing
- Workflow and usage of ePrescribing

Post EMR Implementation – Optimizing Your EMR

I Friday, August 1 • 3:45-4:45

EMR and practice management systems encounter the need for changes over time. In this session you will learn how post implementation evaluations can help your practice maximize the performance of your system to improve clinical and business practices. This session is for anyone who has implemented an Electronic Medical Record or is about to start an implementation. In this session we will cover the following:

- Evaluating if the EMR is meeting staff needs
- Steps to get your paper charts archived
- Achieving improved patient care with the EMR
- Determining how to improve processes through the EMR to save time for the health care provider and staff
- Identifying training opportunities

Managing Your Orders with a Lab Interface

I Friday, August 1 • 4:45-6:15

This session is designed to teach you the setup and configuration of Misys Orders Management. We will cover the following items during this session:

- Setup parameters
- Compendiums
- Results
- Reporting
- Maintenance

Managing Orders & Results Without an Interface

B Friday, August 1 • 4:45-6:15
Saturday, August 2 • 3:30-5:00

Learn how to manage your orders and results through Misys EMR Orders Management. If you don't have an interface, it doesn't mean that you cannot track your orders and results. Come to this session and learn how Orders Management can work in your office.

- Using Orders Management
- Creating and maintaining tests and results
- Scanning results

Misys EMR (continued)

Tools to Make Charting More Efficient

A Friday, August 1 • 4:45-6:15

Is charting a patient taking too long? Come to this session and learn some new tools to help you chart more quickly.

- Using previous functionality
- Using dictation points
- Utilizing the Group Normal feature

Misys PatientLink™: How Online Self-Service Improves Office Efficiency & Patient Satisfaction

B Saturday, August 2 • 8:30-9:30

How many hours do you spend answering the phone? Helping patients set appointments or pay bills? Assisting patients in filling out pre-registration information? Tracking down the right information for prescription refills? This session will include live client testimonials on how Misys PatientLink's integrated online self-service solutions have impacted their practice with offerings like:

- Pre-registration
- Online bill payment
- Appointment and prescription renewal requests
- Secure messaging with patients (lab results, newsletters, non-urgent triage, etc.)
- Integration to Misys Tiger, Misys Vision and Misys EMR

Using the Prenatal Module

B Saturday, August 2 • 8:30-9:30

Come to this session and learn how to electronically track the information required on the ACOG and Hollis forms. You will also learn how to run reports so you can easily track upcoming deliveries.

- Prenatal summary screen
- Prenatal visit information
- Prenatal reporting

Improving Office Workflow Using Misys EMR Messaging

B Saturday, August 2 • 8:30-9:30

This session will discuss Misys EMR messaging and how to efficiently manage patient messages and office communication.

- Implementing Misys EMR messaging
- Creating messages using patient information
- Turning messages into chart notes

Enhancing Patient Care with Preventative Health Maintenance

I Saturday, August 2 • 8:30-10:00

This session teaches you to implement the Preventative Health Maintenance module (PHM), run reports, and follow up with your patients all within Misys EMR.

- Learn to use PHM module
- Creating patient specific rules
- Patient care follow up

Barcode Scanning – Improving Front Office Efficiency

I Saturday, August 2 • 9:45-10:45

Join this session for a demonstration on how the use of barcode scanning can speed up the process of scanning patient-completed forms. Learn how forms can be pre-printed with barcodes that allow quick scanning and indexing to a patient's record.

- Benefits of using bar-coded forms
- Setting up Misys EMR for use of bar-coded forms

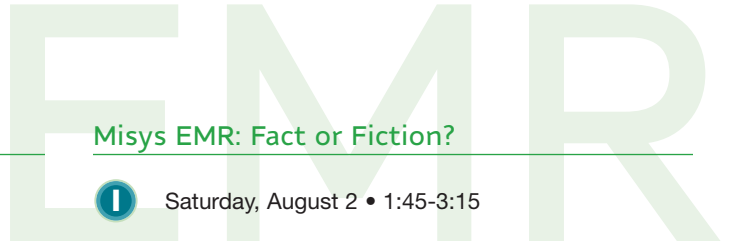
Is Your Misys EMR Data Secure?

I Saturday, August 2 • 9:45-10:45

Are you worried your patient's records may not be secure or an employee has too many permissions? Come to this session and learn how to utilize Misys EMR security features.

- Learn to use levels to secure data
- Adding and inactivating users
- Security reporting

Misys EMR (continued)



Misys EMR Charge Passing for Misys Tiger

I Saturday, August 2 • 10:15-11:45

During this session, you will learn how to create a charge from various modules within Misys EMR. You will also learn the workflow to verify the charge before updating the patient's record in Misys Tiger.

- Understand workflow of charge passing
- Creating charges from within Misys EMR
- Passing charges to Misys Tiger
- Apply charge to the patient record

Misys EMR POS Basics

B Saturday, August 2 • 11:00-12:00

Learn how to create Patient Oriented Summaries (POS) to help organize your patient's electronic medical record.

- Utilize Misys POS tabs to efficiently find patient data
- Creating electronic flow sheet
- Other uses for POS such as printing medical information

What's New in Misys EMR?

B Saturday, August 2 • 11:00-12:00

This session offers a preview of the new features that will be available in the Misys EMR 9.1 release. The session is designed as a high-level overview of the new features and functionality.

Misys EMR: Fact or Fiction?

I Saturday, August 2 • 1:45-3:15

This session will test your knowledge of Misys EMR as we pass along little known facts regarding the functionality of the Misys EMR software. Are you up to the challenge?

Misys EMR POS: Beyond the Basics

I Saturday, August 2 • 1:45-3:15

Are you up for a challenge? If so come to this session. This session will have you putting your thinking caps on and brainstorming different ways to utilize POS tabs with sample forms from offices like yours.

Misys Query

What is Misys Query for Misys EMR?

B Friday, August 1 • 10:30-11:30
Saturday, August 2 • 1:45-2:45

In this session you will become familiar with the key features of Misys Query for Misys EMR including:

- Logging in
- Navigating through the Misys Query catalog
- Creating and modifying Misys Query reports
- Using the Misys EMR StarterKit reports
- Getting involved with quality reporting programs

Fundamentals of Misys Query for Misys Tiger & Misys PM

I Friday, August 1 • 1:15-2:15
Saturday, August 2 • 8:30-9:30

This session provides a high level overview of the three tools of Misys Query for Misys Tiger & Misys PM along with the associated help files and available training options:

- Impromptu: report writing
- Power Play: multi-dimensional analysis
- Practice Pulse: dashboarding

Advanced Misys Query for Misys Tiger & Misys PM

A Friday, August 1 • 3:00-4:00
Saturday, August 2 • 9:45-10:45

This session covers advanced reporting techniques in Misys Query for Misys Tiger & Misys PM. Techniques include changing data types, creating calculations, using functions, and adding summary filters.

What is Misys Query for Misys Vision?

B Friday, August 1 • 4:45-5:45
Saturday, August 2 • 11:00-12:00

In this session you will become familiar with the key features of Misys Query for Misys Vision including:

- Latest catalog updates
- Product packaged software releases
- Misys Practice Pulse for Misys Vision (Dashboard Reporting)
- Training options

Misys Payerpath

Save Time and Money with Misys FastEligibility™

ALL Friday, August 1 • 10:30-11:30

This session will cover all components of Misys Tiger electronic eligibility.

- Benefits of Misys FastEligibility
- Single query versus batch query
- Response reporting
- Purging responses

Misys Payerpath: Fact or Fiction?

I Friday, August 1 • 1:15-2:15

This course is designed to uncover the mysteries of Misys Payerpath. We will discuss the Top 10 rejections and how to fix them in addition to the many facts surrounding the setup and usage of Misys Payerpath.

Misys FastRemit™: Processing Tools for Electronic Remittance

ALL Friday, August 1 • 2:30-4:00

This session is designed to give the necessary steps and tools to process electronic payments.

- Benefits of Misys FastRemit
- Validating checks
- Balancing remit totals
- Purging checks
- Printing Misys FastRemit EOB

Misys Payerpath 101 – Claims Management

ALL Friday, August 1 • 4:45-6:15

This course will cover the following topics:

- Basic navigation
- Process & workflow from the claims leaving Misys system (Misys Tiger/ Misys PM) to their cycle through Misys Payerpath
- Basic reporting

Misys Payerpath (continued)

Reports! Reports! Reports!

A Saturday, August 2 • 8:30-10:00

This course is designed to bring clarity to the numerous reports in Misys Payerpath and to answer any questions you may have about reports.

- What are payer reports and how can I view, print, save or delete them?
- What is the purpose of payer reports vs. Misys Payerpath management reports?
- Are there reports that will help me track my claim data?
- Where can I locate my EOB/835 files in Misys Payerpath
- Code Correct/Code Check – a more advanced look at what this does
- Tips & tricks to using the product using filters

Medicare Secondary Claims – All You Need to Know

ALL Saturday, August 2 • 10:15-11:45

This session is designed to give the necessary steps to process secondary claims electronically. Learn the necessary steps when posting primary insurance payments to ensure successful transmission of secondary claims.

- HIPAA compliant adjustment codes
- Pay-by-line posting
- Editing adjustment codes
- Common rejections

Misys Homecare

Choose Your Own Topic!

ALL Friday, August 1 • 1:15-2:15

How would you like to get a free pass to the Misys Healthcare Systems Annual Conference & Expo? It's easy! Submit your idea for a class that we can host at the event.*

What are we looking for? The topic suggestion should be something that you believe can be covered in 60-90 minutes. It should relate to the Homecare market place. Either an industry related topic or a Misys Homecare related topic may be accepted. Creative submissions encouraged!

Submit your ideas to homecare.training@misyshealthcare.com. Please include the following information:

- Course title
- Objective
- Brief description
- Estimated duration
- Audience

*Submissions will be limited to those that are registered for the event. Upon conclusion of the conference a refund will be processed for the winner who submits the idea that is used at the Conference & Expo.

Misys Homecare Networking

ALL Friday, August 1 • 2:45-5:15

What is one of the most powerful aspects of coming to the Annual Conference & Expo? Networking opportunities! Join us for an informal session where you can network with your peers and discuss industry trends, issues and challenges that you experience within your market each day! In this "think tank," share and listen as your peers share their best practices and success strategies.

If you're interested in facilitating or hosting a networking session please email homecare.training@misyshealthcare.com and let us know!

Misys Homecare (continued)

Transforming Home Care Operations through Process Optimization

ALL Saturday, August 2 • 8:00-9:30
Saturday, August 2 • 4:00-5:30

Are you interested in learning about how you can improve your agency's operations? During this session we will provide information on how to drive sustainable and measurable improvements in home care operations by applying selected strategies and execution principles built on a framework of Lean Six Sigma. One of our Process Optimization professionals will provide practical insight to increase process consistency and efficiency, financial results, and quality of care using continuous improvement methodologies in home care.

Using Diagnosis Groups

ALL Saturday, August 2 • 8:15-8:45

Do you want to associate diagnosis codes to a particular certification period? Or perhaps, the patient's diagnosis code(s) changed during their current certification period and you would like to retain the historical data associated with diagnosis changes? Diagnosis Groups is the answer! Join us to learn how to implement and utilize Diagnosis Groups within your agency.

At the conclusion of this session attendees will be able to:

- Explain the purpose of Diagnosis Groups functionality
- Determine how this functionality can be utilized within their agency
- Demonstrate how to utilize the functionality
- Identify how this functionality relates to other clinical windows/features of the application (such as Assessments)

Configuring Your Hospice for Patient Direct Care Services

ALL Saturday, August 2 • 8:30-10:00

The implementation date for Patient Direct Care Services is upon us. Are you ready for your first required billing? During this session we will cover the settings and controls that need to be configured in Misys Homecare to support Transmittal 1304. We will also cover the process considerations we recommend your agency consider when reviewing this new regulatory requirement.

At the conclusion of this session attendees will be able to:

- Evaluate questions your agency should consider when reviewing Transmittal 1304
- Identify questions to consider when reviewing Provider Contracts for organizations that provide Skilled Nursing and Home Health Aide services
- Identify set-up questions that need to be considered when configuring Misys Homecare to support Patient Direct Care Services
- Identify data definition files and settings that must be enabled to support Patient Direct Care Services

Reviewing Your Problem File Configuration

ALL Saturday, August 2 • 9:00-10:30

When was the last time you took a good look at your Problem data definition file set up? Have you received feedback from your field clinicians regarding the content of the problem file? During this session we'll dive into the Problem data definition file. We'll review the settings associated with goals and interventions and go over some configuration considerations you may want to evaluate for your agency. We'll also offer some "outside of the box" examples of how you can use the Problem file to solve common documentation and compliance issues.

At the conclusion of this session attendees will be able to:

- Utilize the Problem data definition file to design a systematic approach to documentation
- Improve workflow and maximize reimbursement opportunities
- Develop and implement a Problem file that addresses compliance issues
- Get only the orders you need to your physicians
- Identify how to create a Problem file customized to your agency's unique needs

Homecare

Misys Homecare (continued)

Letters, Lists & Labels – Oh My!



Saturday, August 2 • 9:45-10:45
Saturday, August 2 • 2:45-3:45

Are you using Misys Homecare to generate your labels for mailings to physicians or other resources? Do you have standard letters that you'd like to generate to send to patients or patient's family members? Join us to learn about how you can create letters, lists and labels. At the conclusion of the session attendees will be able to:

- Identify where letters, label, questionnaire and survey templates are defined and where they can be printed from within Misys Homecare
- Explain the key fields used to query the data used in each type of template
- Provide an example of how each may be used

Hospice Financial Reports



Saturday, August 2 • 10:15-11:45

Financial reporting is essential to your business. Join us to review data that is reported through the various financial reports available in Misys Homecare. Reports discussed during this training include:

- Accounts receivable
- AR by billing month
- Revenue & expense reports
- Collections journal
- Billing register
- Donations journal
- Hospice claim report

At the conclusion of this session attendees will be able to:

- Define information available on each report
- Identify reports that utilize the same report parameters for reconciliation and/or comparison
- Identify reports that can be used for accounts receivable management

Breaking Down the Barrier



Saturday, August 2 • 10:45-11:45

Are you utilizing field devices? Thinking about using field devices? Do your clinicians struggle with incorporating the field device into their visit? Join us for an interactive session on how you can help your clinicians integrate the device into their visit rather than view it as a barrier between them and their patient.

At the conclusion of this session attendees will be able to:

- List at least three tips on incorporating field devices into patient visits
- Identify three indicators that may reveal that a clinician is struggling with utilizing the field device within their patient visits

Insurance Codes – Diving into General Settings



Saturday, August 2 • 11:00-12:00



Saturday, August 2 • 1:30-2:30

Insurance Code configuration is a critical piece of set up in Misys Homecare. When was the last time you reviewed your insurance code settings? Do you recall what each of them do? Join us during this session to learn about the settings in the General and NPI tab of this data definition.

At the conclusion of this session attendees will be able to:

- Identify and configure Insurance Code related settings that control the availability of claims in Misys Homecare
- Identify and configure Insurance Code related settings associated with provider NPI

Introduction to Query*



Saturday, August 2 • 1:30-2:30

Are you interested in learning about the Query component available in Misys Homecare? During the first session in a three-part series, attendees will be introduced to the concepts of the Query component. At the conclusion of this session participants will be able to:

- Grant security rights to the Query component
- Navigate the query component
- Execute an existing query
- Download a query from the client support web site
- Load and save a query to a file
- Create new folders to organize queries
- Distinguish among the three tabs in report designer: Data, Design, Preview

* Please note, this is course **one** in a three part series on Query.

Misys Homecare (continued)

PPS Refinement Reports

ALL Saturday, August 2 • 1:30-3:00

In Misys Homecare v4.0.0 several new reports were introduced for PPS financial reporting to support the new PPS Refinement regulations effective 1/1/08. During this session we will provide training on the contents of each report. Reports to be included in this session include:

- Diagnosis profit/loss
- Episode detail
- Episodic cost reimbursement
- Revenue recognition
- Therapy utilization

At the conclusion of this session attendees will be able to:

- Identify the five new reports associated with PPS Refinement reporting
- Explain the purpose and intent of each report
- Interpret the data provided on each report

The Power of Scheduling

B
I Saturday, August 2 • 1:30-3:45

Scheduling is a powerful component of Misys Homecare. When used, scheduling can reduce the number of errors that occur related to visit tracking. Think about the number of times a visit is touched in a paper world:

1. A paper schedule is created.
2. Field staff members write their visits on their daily visit/activity logs (or day sheets).
3. Then, they turn them in for someone to enter them into Misys Homecare for billing/service tracking purposes.

Often there's no time, or resources available, to go back and reconcile the activity/visit log against what was actually scheduled.

Sound like the scenario at your agency? Join us as we go through the Scheduling functionality available in Misys Homecare. Scheduling can decrease visit tracking redundancy in a number of ways. Just think, if your visits are in scheduling, when you get a visit/activity log, you're in essence reconciling the visits that were scheduled to what actually occurred.

At the conclusion of this session attendees will be able to:

- Identify how to schedule visits for patients and activities for resources
- Define how to build shifts and available work time for resources
- Define features associated with the copy function of Scheduling

- Identify how to associated supplies with a scheduled event
- Define the link between scheduled visits and visits in TimeLog
- Define data definition files associated with supporting scheduling functionality
- Define and describe scheduling related reports

Basic Tools for Query*

B
I Saturday, August 2 • 2:45-3:45

The second course in the three-part Query series will review the three tabs in report designer and how they govern the output of queried information. The table structure used in the Misys SQL database will be reviewed using SQL Server Management Studio. We will also identify primary keys and foreign keys. At the conclusion of this session participants will be able to understand the three tabs in report designer and how to make modifications to the design of a query. Also, attendees will be able to:

In the Data tab:

- Join tables
- Select fields to be included in the query
- Sort information in the query
- Add search boxes to a query
- Preview data returned

In the Design tab:

- Understand what the icons mean
- The three sections of the design tab
- Add Labels to the query
- Add the Data boxes to the query
- Add page numbers and date to a query
- Group information and the relationship with sort on the data tab

In the Preview tab:

- How to run the query as the end user

* Please note, this is course **two** in a three part series on Query.

Misys Homecare (continued)

PPS Revenue Recognition Methods

ALL Saturday, August 2 • 3:15-4:45

Did you know that Misys Homecare supports two different revenue recognition methods for HHPPS? Join us to learn how to utilize the reports available in Misys Homecare for the following revenue recognition methods:

- 1/60th of the EEP or 100% of the EEP at RAP
- 60/40 – 50/50 (Based on Medicare's reimbursement method)

At the conclusion of this session attendees will be able to:

- Explain the two models of revenue recognition supported in Misys Homecare
- Identify the reports utilized to support each revenue recognition model
- Identify how to use each report in the revenue recognition process

Patient – Core 5!*

B
I Saturday, August 2 • 4:00-5:00

In part three of the Query series, learn about the tables used for the following windows: Basic, Demographics, Diagnosis, Payers and Admissions & Status. Tables reviewed during this session include: pt_basic, pt_demographics, ptc_diagnosis, C_diagnosis, pt_pay_control, pt_pay_source, pt_admission and pt_status.

At the conclusion of this session attendees will be able to:

- Execute a query in Misys Homecare
- Load a query into the Query component
- Save a query to a file
- Identify the relationship of the screens in the patient component (Basic, Demographics, Diagnosis, Payers and Admission and Status) to the database tables that relate to those screens (pt_basic, pt_demographics, ptc_diagnosis, C_diagnosis, pt_pay_control, pt_pay_source, pt_admission and pt_status)
- Identify the appropriate use of joins that can be used to achieve desired results

* Please note, this is course **three** in a three part series on Query.

Connected Communities

Community 101

I Friday, August 1 • 1:15-2:45

Learn the fundamentals of connecting a community including creation, implementation and operational considerations.

- Understand the Misys strategy
- Discuss functionality available (high-level)
- Discuss implementation considerations such as an ASP roll out, governance and data management
- Discuss various models of implementation (hospital-hosted, physician group-hosted)

This course is geared toward those interested or currently participating in building a connected community or hosting a connected community.

Misys Connect™: An Overview

I Saturday, August 2 • 1:45-2:45

Learn what Misys Connect is and how it is being used to connect communities all over the US.

- How Misys Connect works
- Where the product has been and where its going
- Scenarios of data sharing

This course is geared toward physicians, hospital CIOs and members of IPAs and RHIOs.

Community Panel Discussion

ALL Saturday, August 2 • 3:30-5:00

In this open forum, you're welcome to ask questions and learn from those that are participating in community implementations.

- Discuss lessons learned from active community Implementations
- Discuss hot topics of connecting a community:
 - Understanding the goals of HIE in your community
 - Security/access to information
 - Contracts
 - Clinical engagement
 - Connectivity

This course is geared toward those interested or currently participating in building a connected community or hosting a connected community.

Personal & Professional Development

Effective Meetings

B Thursday, July 31 • 2:30-4:00

Meetings! Meetings! Meetings! This workshop will cover the 'must have' elements of effective meetings which will help you to ensure a valuable use of everyone's time. This session will cover the following:

- Value of meetings vs. alternative communication methods
- Six key elements for effective meetings
- Meeting facilitation tips & techniques
- Using technology vs. face-to-face

Understanding Communication Styles

B Saturday, August 2 • 9:45-11:45

This interactive workshop will allow participants to understand their preferred communication style, and how that style may be perceived by others. By learning to quickly identify when one of four communication styles is at work, one can quickly improve the outcomes, quality, and content of their communications for win-win results. This session will cover the following:

- Understanding four common communication styles
- Perception vs. intention of each style
- Assessing your own communication style preferences
- Methods for identifying, adjusting & improving communications

Project Management Tips & Techniques

B Saturday, August 2 • 3:00-4:00

Are you new to or interested in project management? If so, this session will teach tips and techniques for managing projects within your office. In this session, we will cover the following:

- How to define a project
- Common types of projects within a medical office
- Overview of a work breakdown structure
- How to identify risk
- Overview of a RADIO workshop
- Change management – why it is important
- Client time to share tips & techniques

Embracing & Leading Change

B Saturday, August 2 • 3:30-5:00

The idea of 'change' can sometimes bring about fear, confusion, and frustration. Learn what's normal during a change and how to best embrace it. The session will cover:

- Natural reactions to change
- Understanding the stages associated with change
- Blockers, fence-sitters & supporters for change
- Tips & techniques for being a leader of the change

Development

Technical

Download This & Now What – The “Other” Product Installations

I Friday, August 1 • 10:30-11:30

Medispan, Formularies, LMRP/Med Nec, Hotfixes, Alpha II, the list goes on... If you've ever had to install any of these programs and were not exactly sure what to do, you are not alone. This session will walk you through what to expect, not only with the Electronic Software Delivery, but what happens after it's downloaded and the install begins.

Windows Vista – Navigate the Summit

I Friday, August 1 • 10:30-11:30

You know it's out there. You may have seen it or even already have it. But what comes next? Getting a new desktop operating system is exciting, but in your busy day, you need to also be up to speed fast on how to find things and how this will work with the Misys applications you use. Join the discussion on the latest usage and tips for Microsoft Vista, as it relates to the maintenance and health of your PC and Misys system.

Going Wireless & Keeping it Safe

I Friday, August 1 • 10:30-11:30
 Saturday, August 2 • 11:00-12:00

You are on the move and can't be held back by wires, cables and ports. Wireless technology is quickly becoming a choice of many healthcare professionals. But how does it work? What do you need to get started? And the most important question...is it safe? This session will review the technology behind wireless, commonly used industry standards and address the safety questions that are critical to the healthcare community.

Tech's Top 20 Issues

I Friday, August 1 • 1:15-2:45
 Saturday, August 2 • 3:30-5:00

When your system is not acting properly, you will naturally have questions. Our goal is provide you with answers so you can avoid problems in the future. This session will dive head first into the top 20 most common issues Misys support teams see. From basic troubleshooting to available support resources, this course will use real world examples of typical issues and the solutions employed in actual support calls.

Windows 2003 System Administration – Part I

A Friday, August 1 • 1:15-2:45

You wouldn't wait to hit 100,000 miles on your car before getting your first oil change would you? In this first of a two-part offering, part one covers best practices for a system administrator, detailing what you should be doing on a daily, monthly, yearly basis to provide your system with the best possible administration for healthy performance. Other topics that will be discussed include maintaining user accounts, sharing resources and what lies ahead.

Data Backup Strategies – Keeping Your Windows Data Safe

I Friday, August 1 • 1:15-2:45
 Saturday, August 2 • 1:45-3:15

How important is your data? How long would it take to recreate your data? In this class learn how to ensure that your data is safe. You will learn how to verify that your data is being properly backed up. Also, learn what Misys is doing to ensure that your data is safe including new backup strategies and technology.

Technical (continued)

Windows 2003 System Administration – Part II*

A Friday, August 1 • 3:00-4:30

Picking up where Part I leaves off, topics such as group policies, system performance, virtualization and maintenance installs (service packs and security updates) will be covered. Whether you are a new or existing system administrator wanting to brush up or expand your current knowledge, this two part session offers an expanded view of the Windows 2003 administrator tasks.

* Part I is not a pre-requisite to this session.

Informix Disaster Recovery

A Friday, August 1 • 3:00-4:30
Saturday, August 2 • 1:45-3:15

System backups are the most important function for a system administrator. Do you wonder what it would take to recover your system if you had to start from scratch? Are you getting all the backups that you should? This seminar will go over the purpose of each backup as well as recovery options, and will be invaluable for disaster recovery planning. This course is intended for system administrators of Misys Vision and Misys EMR applications.

Technical Q&A

I
A Friday, August 1 • 3:00-4:30

Bring your questions! This always popular opportunity to discuss current technical topics is back and ready to answer your questions in an open forum. This interactive Q&A session will include a panel of Subject Matter Experts from Misys Networking and Technical Support teams.

Open Source & What it Means to You

ALL Friday, August 1 • 4:45-6:15
Saturday, August 2 • 1:45-3:15

This session will explain what open source development means and how it will improve healthcare delivery. We will discuss the Misys strategy and why we are supporting open source development efforts, as well as the various business models that are being used to leverage open source. We will also cover why it is in your best interest to only support a company that provides open source options.

Hosted Solutions – An ASP Model Overview

I Saturday, August 2 • 8:30-9:30

ASP, On Demand Software, Software as a Service (SaaS) are some of the terms to describe emerging technologies that can change the industry. Find out about this exciting new model from an industry perspective including layouts of servers, backup and disaster recovery procedures and security. If you currently have a hosted solution, join this session to become more familiar with all it offers.

An Introduction to Citrix

A Saturday, August 2 • 8:30-9:30

Learn basic Citrix terminology and administration to further your knowledge of what Citrix has to offer. We'll take a look at some administrative functions such as shadowing the end user, restricting application access to your published applications, and the different connection options available for your users. If you have Citrix deployed in your environment or are thinking of adding Citrix, this session can offer basic skills that will increase your knowledge of what Citrix can do for you and your business.

Technical (continued)

Exposing the Mysteries of Middle Tier Architecture

I Saturday, August 2 • 8:30-9:30

The mysteries of Middle Tier are exposed in this session facilitated by the subject matter experts. From an industry perspective the Middle Tier Architecture can evoke questions.

- What happens in a migration of interfaces from AIX to MiddleTier?
- What are the risks and benefits?
- When is it time to make the move?
- How do the Misys internal interfaces change as a result of the middle tier?
- Join us as we tackle these questions and more!

Electronic Software Delivery – From CD to Internet

I Saturday, August 2 • 9:45-10:45

Where is that CD? Get your Misys software updates faster and reduce the amount of media that is in your filing cabinet. This session will discuss the Electronic Software Delivery process and how you can get the most out of this new offering for receiving software updates via the Internet.

Malware, Spyware, & Virus Killers

I Saturday, August 2 • 9:45-10:45

Every year Misys Support teams receive thousands of calls concerning slow or halted system performance leading to decreased productivity due to a virus or malware infection. Malware, spyware and viruses wreak havoc on system performance and waste valuable time better spent on meeting your business objectives. This session will demonstrate what steps you can take to protect your systems and infrastructure from these attacks and highlight the steps needed to rid your environment of these dangerous items after infection.

Informix Environment Capacity Planning & Tuning

A Saturday, August 2 • 9:45-10:45

Informix is sometimes referred to as “black box” for information storage. However, there are embedded tools in AIX and Informix which can help you determine your current capacity requirements as well as future requirements. This seminar will explore performance tuning concepts, tools, and techniques for the AIX Informix environment. This course is intended for all system administrators of Misys Vision and Misys EMR applications.

A SAN Overview – Storage Area Networks & the Misys Environment

A Saturday, August 2 • 11:00-12:00

SAN is a solution meeting the needs of increased interest in storage options for larger enterprises. This session will review SAN technology as it relates to the Misys environment and will review the benefits and requirements you can expect.

Infrastructure Disaster Preparedness & Recovery – Building a Better Plan

I Saturday, August 2 • 11:00-12:00

Disasters traditionally are identified as natural: hurricanes, floods, and tornados. All of these can destroy your business as well as the unnatural disasters such as theft, vandalism, electrical fires, and leaky pipes. How well are you prepared for either? This seminar will provide you with industry resources to utilize in building your disaster recovery plan.

Clinician Recommended Sessions

According to last year's conference feedback, our clients told us that physicians and clinicians would like to spend more time participating in the main stream courses. Therefore, Misys would like to highlight the general course offerings open to all clients that are most relevant for MDs, PAs, RNs, LPNs or DOs. This listing of sessions is below, including references to the pages where you can find full course descriptions. Anyone in your practice can take part in these recommended courses, and your attendance is also welcome at any of the other general course offerings throughout the conference that you find beneficial.

Misys EMR (refer to descriptions on pages 6-10)

- The Medication Module – Let It Work for You!
- E&M Coding Assistant – Let Misys EMR Code for You!
- The Building Blocks of Misys EMR Templates
- Misys EMR Roundtable
- Continuity of Care Record – Importing & Exporting
- Medical Diagrams & Your Patient's Chart Note
- Modifying Existing Templates
- I've Got Results. Now What?
- The Task Queue & What It Can Do For You
- Creating One-Click Templates
- Using Voice Recognition with Misys EMR Chart Note Entry
- Love at First Result
- Post EMR Implementation – Optimizing Your EMR
- Misys EMR & ePrescribing
- Managing Your Orders with a Lab Interface
- Improving Office Workflow Using Misys EMR Messaging
- Misys PatientLink™ – How Online Self-Service Improves Office Efficiency & Patient Satisfaction
- Using the Prenatal Module
- Enhancing Patient Care with Preventative Health Maintenance
- Barcode Scanning: Improving Front Office Efficiency
- Tools to Make Charting More Efficient
- Is Your Misys EMR Data Secure?
- Misys EMR Charge Passing for Misys Tiger
- Misys EMR POS Basics
- What's New in Misys EMR?
- Misys EMR POS – Beyond the Basics
- Misys EMR: Fact or Fiction?

Connected Communities (refer to descriptions on pages 16)

- Community 101
- Misys Connect™ – An Overview
- Community Panel Discussion

Personal & Professional Development (refer to description on page 17)

- Embracing & Leading Change

Technical (refer to descriptions on pages 18-20)

- Going Wireless & Keeping it Safe
- Open Source & What it Means to You